

## **LOST-N-FOUND**

The website for the Lost and Found service for Danforth campus of Washington University in St. Louis is primarily geared towards mobile use with user-driven content. The site will provide access to quickly report a found or lost item and look through the recent postings of both lost and found items.

Home page will have a quick selection: I LOST and I FOUND.

1. People who found an item are directed to the page with the recent LOST postings. They are displayed in the chronological order with ability to narrow down by most frequent items (e.g. ID's, keys, phones, etc.)

There is a quick info where the item needs to be returned and a phone number for that service.

For those who would like to skip the lost postings and to make a quick report – there is a button to take a photo and post a quick message.

If a lost item is identified, the “founder” clicks on the item and that triggers a message to the owner, who in return can reply and that way connect to the “founder”. The lost item posting is going to send a reminder to the “owner” confirming that the item is in fact found. Once confirmed, this will remove the item from the lost list.

2. People who lost an item are directed to a page with items recently found, in

chronological order with ability to refine search by categories (e.g. ID's, keys, phones, etc.)

There is a search bar that pulls items tagged with a keyword being searched. If the owner identifies the item he/she is looking for, the item is clicked on and a message is generated to the “founder”. The two connect. The system will confirm with the “founder” that the item is reunited with the owner. Once confirmed, the item is removed from the found list.

If the owner is not able to locate the item among the displayed list (gallery), there is an option to make a quick post with ability to take a photo (in case it is a matching item, or in some way the information can be helpful).

Information regarding where to go and who to call is also displayed.